

Information about warranty & returns

Returns

You have the right to cancel your order up to 14 days after receipt without giving any reason. After cancellation you have another 14 days to return your product. You will then be credited with the full order amount including shipping costs. Just the costs Returns from your home to the online store are at your own expense. If you use of your right of withdrawal, the product will be returned to the entrepreneur with all accessories supplied and - if reasonably possible - in the original condition and packaging. To exercise this right, please contact us at info@obdwarenhuis.nl. We will then refund the order amount due within 14 days after registering your return, provided that the product has already been returned in good order.

Guarantee

The entrepreneur guarantees that the products and/or services comply with the agreement, the specifications stated in the offer, the reasonable requirements of reliability and/or usability and the legal provisions existing on the date of the conclusion of the agreement and /or government regulations. If agreed, the entrepreneur also guarantees that the product is suitable for other than normal use.

A guarantee provided by the entrepreneur, manufacturer or importer does not affect the legal rights and claims that the consumer can assert against the entrepreneur under the agreement.

Any defects or incorrectly delivered products must be reported to the entrepreneur in writing within 4 weeks of delivery. Products must be returned in the original packaging and in new condition.

The entrepreneur's warranty period corresponds to the manufacturer's warranty period. However, the entrepreneur is never responsible for the ultimate suitability of the products for each individual application by the consumer, nor for any advice regarding the use or application of the products.

The warranty does not apply if:

The consumer has repaired and/or edited the delivered products himself or has had them repaired and/or edited by third parties

The delivered products have been exposed to abnormal conditions or are otherwise treated carelessly or are contrary to the instructions of the entrepreneur and/or on the packaging

The defect is wholly or partly the result of regulations that the government has imposed or will impose with regard to the nature or quality of the materials used.

Identity entrepreneur

Carvitas

Steenzoutweg 23b

7554RN Hengelo

Netherlands

Chamber of Commerce:

56974833

VAT: NL852385754B01

Model withdrawal form

- To

Carvitas
Steenzoutweg 23b
7554RN Hengelo
Netherlands
info@carvitas.com

— I/We (*) hereby give notice that I/we (*) revoke (*) our agreement regarding the sale of the following goods/supply of the following service (*):

— Ordered on (DD-MM-YYYY) :

— Order number :

— Received on (DD-MM-YYYY):

— Name

— Address :

— IBAN bankaccount / PayPal:

— Signature of consumer(s) (only when this form is submitted on paper)

— Date (DD-MM-YYYY):

(*) Delete what is not applicable.